AFTERCARE / HOMES

Renovation care

Look after the renewed areas and keep track of the junctions between old and new work.

Guidance checked 22 October 2026

This is a general care guide for this service. Use the instructions for the products actually installed and the information supplied for your job. Manufacturer links are reference resources, not a statement that those brands were used on your project.

Looking after the work

• Keep the agreed scope and handover notes so you can distinguish renewed items from existing parts of the home.

• Follow the actual coating and flooring instructions for drying, curing and cleaning. Do not assume every surface is ready for wet cleaning immediately.

• Check accessible junctions between existing and new finishes. Photograph changes with a date and an object for scale.

• Before drilling or hanging heavy objects, check where services, bracing or fire-rated linings may be present. Ask us if the wall construction is unclear.

When to contact us

• Cracks that widen, repeated sticking doors or water stains.

• A damaged lining or fixing in an area identified as bracing or fire protection.

YOUR PROJECT / FOLLOW-UP

Keep the details together.

Records for this service

- Scope, variations and before/after photographs
- Finish schedule and relevant product manuals
- Any consent, engineering and trade documentation for the work

Project Support

For a care question or something that needs attention, use Project Support at www.trickybuilds.com/project-support or email trickybuildsltd@gmail.com. Include your name, job address, approximate completion date, a description and clear photos taken safely. We respond within 1 working day; the assessment, visit and resolution timing depends on the work required.

Open Project Support

For an immediate threat to people, leave the danger area and call 111. For urgent building assistance, call 021 041 3920 to check availability. The online form is not an emergency service.

Rights and responsibilities

This guide does not create an additional warranty or limit your statutory rights. Project-specific warranties, agreed scope and applicable consumer protections continue to apply.

Read MBIE's homeowner protection information

Product-specific instructions

Write down the product names, finish colours, supplier contacts and maintenance intervals supplied for your job. The reference brands in this guide may not be the brands installed. Ask us if you need help identifying a product.

Item / product	Care instruction or next action

CARE RECORD / REFERENCE

A simple maintenance log.

Keep a dated record of observations, cleaning, servicing and repairs. Share relevant records when asking for help. Only carry out work you can do safely and competently; use the appropriate qualified trade for specialist work.

Date	Observation / work completed	Next check / by whom

Reference resources

GIB: plasterboard care and maintenance

MBIE: protecting your investment

Online guide: trickybuilds.com/aftercare/renovations

Use the current instructions for your installed products. This booklet is general care guidance, not an inspection of your property or a repair specification.