

Homeowners & private clients

Auckland building, repair and property support

Book practical building work, arrange a planning visit or request an inspection report. Caleb is your point of contact from the first discussion through the agreed work and follow-up.

How we can help

- Small repairs and maintenance through Book a Builder
- Quoted renovations, decks, fences and new-home work
- Project support, written updates and service-specific aftercare

Booking and pricing

Book a Builder: \$75 + GST (\$86.25 including GST) per worker per started hour. The upfront payment pays for one worker's first hour of work. Auckland travel is included. Additional approved hours and agreed materials are invoiced afterwards. The first hour is not charged again. Urgent make-safe attendance and pricing are agreed by phone.

People, cover and records

Qualified building experience, LBP builders available for the relevant work, public liability and tool insurance. Project-specific cover is arranged where appropriate. Licence details, insurance evidence and project requirements are confirmed during onboarding; specialist scopes are assessed separately.

Project records bring together the booking, assigned staff, site notes, documents, approved time and invoices. Access is limited by role and project. The private dashboard is initially shared by direct link only.

Scope and responsibilities

For insurance-related repairs, check with your insurer before authorising permanent work. We can prepare a repair scope and quote; the insurer decides whether it is covered. You remain responsible for the agreed charges unless another payer accepts them in writing.

Response and delivery

General enquiries: response within 1 working day. Make-safe: phone contact 24/7; attendance subject to safety, access and availability. Booked residential written reports: within 3 working days after inspection under the selected report terms.

View the capability page: <https://www.trickybuilds.com/for/homeowners>

Book building work: trickybuilds.com/book/builder

Book reports: trickybuilds.com/book/report