

Insurance companies

Auckland building, repair and property support

Auckland building support for claims teams, loss adjusters and repair networks. Send the scope, claim reference and authority limit, or ask Caleb to assess the work before appointing a contractor.

How we can help

- Make-safe triage, temporary protection and scoped building repairs
- Photographs, scope notes, access constraints and clearly separated repair allowances
- One project reference for assigned workers, site records, approved hours and invoices

Booking and pricing

Book a Builder: \$75 + GST (\$86.25 including GST) per worker per started hour. The upfront payment pays for one worker's first hour of work. Auckland travel is included. Additional approved hours and agreed materials are invoiced afterwards. The first hour is not charged again. Urgent make-safe attendance and pricing are agreed by phone.

People, cover and records

Qualified building experience, LBP builders available for the relevant work, public liability and tool insurance. Project-specific cover is arranged where appropriate. Licence details, insurance evidence and project requirements are confirmed during onboarding; specialist scopes are assessed separately.

Project records bring together the booking, assigned staff, site notes, documents, approved time and invoices. Access is limited by role and project. The private dashboard is initially shared by direct link only.

Scope and responsibilities

We work to the appointing party's agreed scope and authority. Insurer approval, policy cover, claim acceptance and liability decisions remain with the insurer. We do not claim membership of an insurer's approved panel.

Response and delivery

General enquiries: response within 1 working day. Make-safe: phone contact 24/7; attendance subject to safety, access and availability. Booked residential written reports: within 3 working days after inspection under the selected report terms.

View the capability page: <https://www.trickybuilds.com/for/insurance-companies>

Book building work: trickybuilds.com/book/builder

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